

# Shauna M Malo

\*5578 Longley Lane Reno, NV 89511 \*775.284.8650 \*malo@nvadvancedpain.com

## EDUCATION

### TMCC – Reno, NV

Working on prerequisites towards becoming a RN

Present

### LMT Success Group – San Diego, CA

Medical Massage Certificate 36 hours

June 2010

- **Related Coursework:** Medical Billing, Chronic Pain treatment protocol, SOAP charts, develop and maintain professional relationships with physicians, physical therapist and insurance providers for the care of the patient, incisive advocate of confidentiality policies and discretion.

### Nevada Career Academy – Reno, NV

Massage Therapy Certificate 720 hours

November 2005

- **Related Coursework:** Anatomy & Physiology, Neuromuscular Practicum, SOAP charts, Kinesiology, Passive joint movement, Relaxation massage, Deep tissue massage, Sports massage, medical terminology.

## LICENSURE/CERTIFICATION

Nevada Board of Massage Therapist

- Licensed Massage Therapist Number NVMT-2013

The National Certification Board for Therapeutic Massage & Bodywork

- Board Certified Massage Therapist Number 578750-09

## EXPERIENCE

### *Self Employed*

February 2006-current

#### **In-home Massage Therapist**

- Developed chronic pain treatment services with physicians and physical therapist to ensure comprehensive care is provided.
- Complete individual postural assessments, designing a plan of treatment, SOAP notes to insure the best care.
- Identify patient concerns and provide amicable solutions

### *SKIN Day Spa- Ukiah, CA*

February 2014-October 2015

#### **Lead Massage Therapist**

- Provide a wide variety of bodywork services based on patient concerns, my assessment and/or treatment plan. Example: sports massage, deep tissue, medical massage, relaxation massage, couples massage.
- Worked with youth – geriatric, stroke patients, cancer patients, patients with torn muscles and numerous other soft tissue concerns, to increase range of motion, lower pain level, to promote relaxation and stress relief.
- Answered incoming calls, scheduled appointments, knowledge of spa software, view and print reports.
- Interview and train new massage therapist

### *Reno Sparks Med Spa-Reno, NV*

March 2013-December 2013

#### **Massage therapist/Training as a medical assistant**

- Answer telephones, check-in and check-out patients
- Updating and filing patients records using health fusion
- Coding and filling out insurance forms
- Take medical histories and vitals
- Preparing patients for exam
- Assisting the physicians during exams

## SKILLS/OTHER

- Mastered computer skills in Microsoft Word/PowerPoint/Excel; Interpersonal Communication; Effectively work in a Multidisciplinary Team; Detail oriented and able to remain focused and positive in pressure situations; Well organized; highly reliable, independent self-starter and consummate team player.